23 March 2020

Dear Customers, Prospective Customers, Business Partners, and Vendors –

APC Technologies has been adjusting to the evolving challenges of COVID-19, and we want you to know that APC is continuing to support your operations and business efforts during this challenging time. APC's manufacturing facility and its replacement filter operations – as well as its capability to supply other spare parts – continue to operate as APC serves numerous customers involved directly with ‘life-sustaining’ work in the food, wastewater treatment, electric power, medical equipment and services, chemical, plastic, resin, rubber, steel, transportation and other industries.

In concert with the above, nothing is more important than the health and safety of APC personnel and of our business associates. Profits and production are secondary to health & safety. Zero exceptions.

Our team has been implementing practices including working remotely; avoiding all person to person contact and – when an in-person visit is absolutely necessary – wearing protective masks and following all social distancing guidelines; increasing cleaning and disinfection measures at our facilities; and using video conferencing and audio conference calls to personally yet safely engage with our customers and business partners; and implementing all CDC, other federal, state and county protocols.

As developments continue to unfold, our commitment to you as a trusted partner will remain the same; we will continue working as hard as always to serve your needs while also maintaining a top priority on health and safety.

Please contact us with any specific questions you may have about our operations during the COVID-19 crisis.

Sincerely,

Hans P. Tandon
President

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